13-15 June 2019 * Makati City, Philippines



Meeting Evaluation

Out of 57 total participants, with 50 present during the last day when guestionnaires were circulated. 35 completed a written evaluation of the course (70% response rate). They rated the meeting as follows:

A. General learning experience

To what extent do you feel you have learned on HCiD from this meeting?

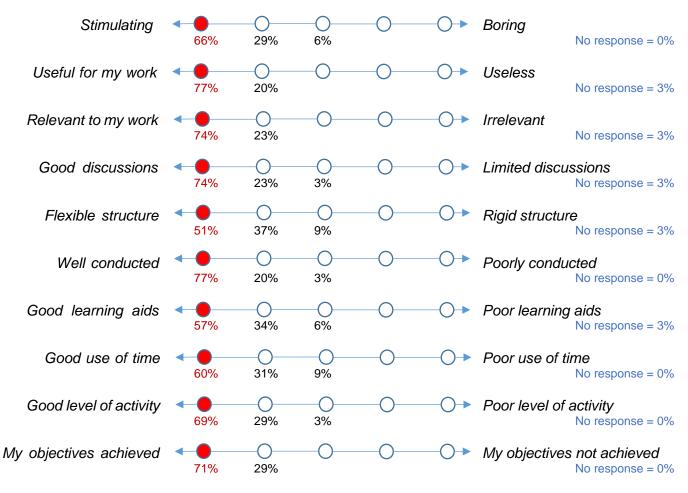


- 2. Please describe what you have learned, and what you intend to do with this learning.
 - Many delegations are doing work on HCiD that we never get to hear about. It was good to know what is happening in the region, and learn of initiatives we can adapt in our context.
 - Though different contexts, problems are similar and the danger on health care is the same. It is interesting to know of the different initiatives employed in various contexts.
 - HCiD is a relevant issue not only in conflict but in normal situations.
 - As a health worker. I have the right to be protected as well, and I have the responsibility to ensure safety and security in service delivery.
 - Lobbying for national legislation to protect health care and the advances on IHL and Emblem Law for some contexts were inspiring, and hopefully can be adapted in other contexts where policies/laws are sorely lacking and emblem misuse is widespread.
 - It is a must to educate people that health facilities and health care workers are not a target; incorporate in basic education of general population, training of health workers, and in research.
 - Collaboration and communication is very important to increase awareness on protection of health care. Dissemination to students, national societies, other institutions of existing laws, need to protect health care, ethical principles and safer access is important.
 - Better sharing of existing tools that could promote protection of health care, which can be incorporated in existing initiatives or programs for health
 - HCiD is a responsibility of everyone!
- 3. What have you not learned that you needed to and/or expected to learn during the seminar?
 - Context setting where are we on legislations and HCiD problematics in other countries
 - Research on HCiD incidents •
 - Creation of regional network for collaboration
 - Coordination framework with government, other organizations
 - Strategies toward de-escalation
 - Visit to institutions for actual learning experience
 - I did not come with a learning objective in mind, but glad to have learned more than I thought I would.

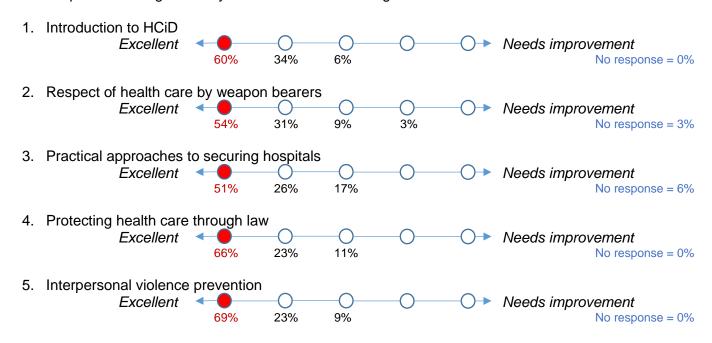
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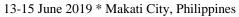


B. Conduct of meeting, relevancy, attainment of objectives

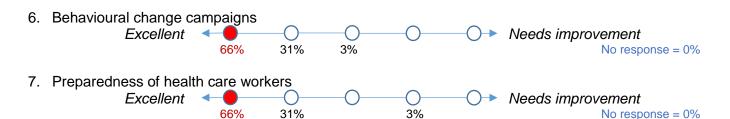


C. Rate topics according to what you found most interesting and/or relevant





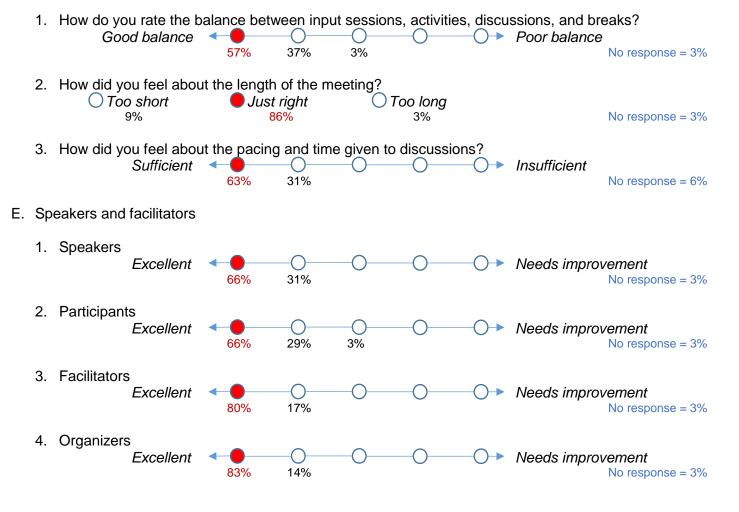




Please comment on what other topics should have been included in the discussion:

- Presentation of problematics per country
- Present more government perspective on lack of/need for adequate implementation of existing/to be developed guidelines/laws/protocols
- Practical way forward on regional collaboration to connect HCiD initiatives in government systems
- Global, regional, national, local level framework on coordination
- Dealing with outbreaks amidst conflict
- Use of social media in the protection of health care
- Innovative and newer ideas for protection of health care
- Levels of impact of HCiD, and sustainability strategies
- Expound more on how to live in peace and love and not conflict

D. Balance of programme







Comments:

- Very good mix of speakers and topics; nice set-up with panels and co-chairs
- We have to be subjective in selecting participants
- Encourage proper use of microphone to ensure clarity
- Love being around passionate and committed individuals
- All were very passionate with their ideas and plans, attentive and willing to work
- Almost everything blended to arrive at an outstanding outcome
- Very well organized with dedicated facilitators, and speakers gave high level presentations
- The organizers went out of their way to facilitate the event, make everyone feel welcome and ate ease, and they did everything with much warmth and passion
- Congratulations, amazing work, more power, and thank you!

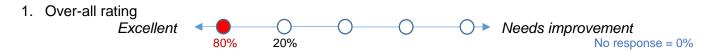
F. Training location, hotel, accommodation, travel

 Hotel comfort and facilities Excellent Needs improvement 89% 9% No response = 3% 2. Conference room and facilities Needs improvement Excellent 91% 9% No response = 0% 3. Food quality Excellent Needs improvement 17% 11% 3% No response = 3% 66% Ease of travel Excellent Needs improvement 69% 23% 3% No response = 6%

Other Comments:

- A bit surprised at the incidental downpayment at the hotel; could have been waived or participants advised earlier
- Limited choice of food, or food is not our country's style
- Aircon too cold

G. Over-all comments and suggestions



2. Comments:

- Very happy to have been given the opportunity to participate in this meeting
- Very thankful, and much appreciation to speakers, facilitators, and organizers
- Very good activity to share experiences and best practices; looking forward to implementation of agreements and way forward
- An excellent opportunity to learn and contribute; the organizers deserve special commendation
- Extremely engaging event, bringing together relevant stakeholders to raise awareness about a topic that should be given priority

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- Important to follow-through on recommendations and suggestions; ensure continuity and next level action is made
- Invite other entitites as suggested
- Outstanding! Output of this meeting should be collated into a "manual" of protocols to address issues affecting safety and security of health care workers
- 3. Suggestions for next meeting and moving forward:
 - A session of city walk, out-of-hotel dinner or entertainment session has to be scheduled; being in a hotel for 3days was boring
 - Field/hospital facility visit could be pre-arranged so foreign delegates could learn from the setup or best practices of host country
 - Invite more actors/stakeholders, especially other student organizations, police/law enforcement, education sector
 - · Longer duration, at least 1 week for the meeting
 - More group discussions than presentations
 - More diverse set of activities, e.g., debate, simulation, etc. instead of just group discussions
 - Invite local health providers/workers per section/area of problematic
 - Conduct more often; regular regional meetings
 - Ensure good representation of other ICRC delegations in the region
 - Follow-up meeting at national level
 - Presentation of problem analysis per context, then focus group discussions on that
 - Suggest next meeting by the beach so we can breathe fresh air
 - Next meeting in Pakistan!
 - Requesting ICRC to kindly facilitate training with focus on improving communication skills of health care workers in hospital settings on how to prevent/prepare/respond/react to aggressive incidents, not necessarily in conflict
 - ICRC to facilitate meetings with legislators and engagement of local chief executives to lobby for laws, formulate and disseminate local policies on protection of health care workers