"Wellbeing of Healthcare Workers: The Role of the Community"



Dr. Vinya S. Ariyaratne President Sarvodaya Shramadana Movement Sri Lanka "Wellbeing of Healthcare Workers: The Role of the Community"

- Health Care Workers Roles and Challenges
- Risk of violence for health care workers experience from Sri Lanka in different contexts.
  - 1. Ethnic Violence
    - Internal armed conflict From 1983 2009
    - Easter Sunday terrorist attack 2019
  - 2. Natural disasters
  - 3. COVID-19
- Creating a climate of respect and free of violence
  - Considerations and possible approaches
  - Role of faith, religious leaders and community leaders
- Recommendations

Health Care Workers – Roles and Challenges

#### <u>Roles</u>

- Provision of preventive and curative health care services
- "Do no harm" principle

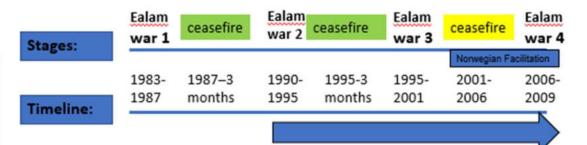
#### **Challenges**

- Socio-economic and cultural context – Multi-ethnic, multireligious, multilingual society.
- Rapidly and drastically changing context unique to emerging health issues.

Risk of violence for health care workers experience from Sri Lanka in different contexts

- Ethnic violence
  - Internal armed conflict
    From 1983 2009
  - Easter Sunday terrorist attack in 2019
- Natural disasters
- COVID-19

Internal Armed Conflict (1983-2009)



- The Impact of the war
  - 60,000 100,000 killed
  - 23,327 service personnel killed, 60,000 wounded
  - 27,000 LTTE cadres killed
  - 11,644 LTTE cadres surrendered/taken into custody
  - Impact on economy, property, livelihoods
  - Health impact
- War coming to an end through military means

# Natural Disasters



Easter Sunday terrorist attack 2019

- Easter Sunday terrorist attack in 2019 aimed at Christian places of worship.
- 269 persons killed and hundreds injured.
- Attack orchestrated allegedly by an Islamic extremist group.
- Backlash on the Muslim community including health care workers.

### COVID-19

- Most unprecedented challenge faced by health workers.
- Unique character of the epidemic ie (level of protective measures required)
- Robust public health care system demonstrating resilience
- Yet, serious impact on the health care workers (like elsewhere in the world)

# Risks for Health Care Workers

- Direct impact attacks, injury, psychological
- Indirect impact deprivation protection, care, nutrition, basic facilities
- Loss of general societal support systems
- Impact on the families

# Role of the Community

- Sharing and Caring
- Meeting specific needs
- Religion, Religious leaders and Religious Institutions
- Providing organized community support
  - Public health and social measures
  - Addressing stigma and discrimination
  - Counter misinformation and disinformation

Religion, Religious Leaders & Religious Institutions

- Innovative public health messaging using religious teachings and scripts
- Training and mobilizing religious leaders
- Mobilizing religious institutions

#### DON'T HARM OTHERS, if you have symptoms.

The Prophet (Peace be upon him) said: "Do not cause harm or return harm." (Sunan Ibn Majah 2340)

If you have symptoms such as sore-throat, cough or fever please avoid contact with your family members as well as people in the community. Please call 1999 for instructions. Failing to do so would place your family as well as the community in danger.

#### Live in **10pe**

The book of Prophet Ezekiel hapt.37 speaks of restoration to life ind hope. Read and contemplate he text in light of managing our ives to live with COVID- 19.

and not only that, but we also oast in our sufferings. Knowing hat suffering produces endurance, nd endurance produces character. nd character produces hope and ope does not disappoint us, because od's love has been poured into our earts through the Holy Spirit that as been given to us."

ком. 5 : 3 - 5 (NRSV)



### इठटोंबी वोइtancing

In the Hindu tradition, isolation to control the spread of infections and diseases was considered essential. As such, if there was a death, the people who lived with the person who passed away were required to be isolated from public places, temples, and functions for a period 15 to 30 days. The public was not allowed to consume food from such houses till the isolation period is over.

From the teachings of the Manu Smrti



Innovative public health messaging using religious teachings and scripts

"He who attends on the sick attends on me"

- The Buddha



COVID-19 Story Collection

"Ultimately, the greatest lesson that COVID-19 can teach humanity is that we are all in this together"







### Documenting real Life Stories for advocacy

- Experience of COVID-19 patients and contacts in quarantine centers and hospitals on care and interactions with health
- Awareness on social and behavioral aspects of the pandemic

Training and mobilizing religious leaders and institutions

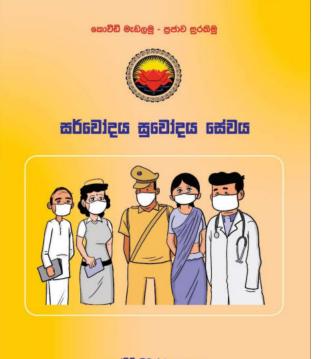




Making Buddhist temples, Hindu Kovils (Shrines), Churches and Mosques Covid prepared.



Building Community Resilience through "COVID-19 Ready Village"



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#### சர்வோதய சுவோதய சேவை



கொவற் தடுப்புக்காக <mark>மக்களை தயார்படுத்தும்</mark> வழிகாட்டல் கையேடு

#### Let's extend our compassion

to thousands of children, youth, women and elders living in homes/ institutional care around the country.

#### The "Civil Society Collective for COVID-19 Response" with the

facilitation of Sarvodaya, is providing support to fulfill gaps in food, hygiene and medical needs of over 800 government and private Children's Homes, Elders' Homes, Probation Homes, Rehabilitation Homes, Centers for People with Living with Disability and Women's Shelters. Most of these homes have relied on "Dana" (meritorious giving by public) and due to prevailing curfew situation most homes are faced with serious hardships.

Through a decentralized mechanism at district level, we are providing dry rations, hygiene items and medical needs in each home/center. We are providing standard food + hygiene packs (for 20 persons) adequate for 2 weeks based on the recommended caloric requirement for each category of residents of each home.

#### Cost of Value packs Adults/Elders - Rs.22,500/

Children - Rs.15,000/-

In addition, any special food item or medicines required by individual residents will also be provided.

Please note that due to logistical limitations, we will not be accepting donations of goods but seek financial support. Contributions can be made to the following account:

Bank Name	: Commercial Bank of Ceylon PLC
Account Name	: Lanka Jathika Sarvodaya Shramadana Sangamaya
Account Number	: 1590048419
Branch	: Moratuwa
SWIFT Code	: CCEYLKLXXXX

Sarvodava

Wellbeing of Care workers in Care Institutions (Children's homes, elders homes, centers for differently abled and individuals with special needs, Women's Safe Centers, Probation Homes and Detention Centers).

www.sarvodaya.org

# Risks for Health Care Workers

- Direct impact attacks, injury, psychological
- Indirect impact deprivation protection, care, nutrition, basic facilities.
- Loss of general societal support systems.
- Impact on the families.

### Recommendations

- Recognize the issue
- Understand the context
- Assess the need and the community asset base
- Keep responding, learn as we respond, and institutionalize best practice!

### "CREATING A SAFER CLIMATE FOR HEALTH CARE DURING THE PANDEMIC: THE EXPERIENCE IN INDONESIA"

dr. Corona Rintawan Muhammadiyah Disaster Management Centre, Indonesia





### BACKGROUNDS

- Before pandemic:
  - Health worker vs police
  - Riots
  - Misuse of Ambulance issue

Tidak Semestinya Petugas Medis Aksi 22 Mei

Didakwa Melawan Aparat

#### Menguak Isu Ambulans Bawa Batu yang Ramai di Medsos





- During pandemic
  - Health worker/ health services center vs community
  - Hoax/disinformation about health worker making false diagnosis to get paid for covid
  - Dead bodies management issues



E tastos in lakarta saat staf medis menolong korban kerusuhan dalam uniuk

rasa yang menentang sejumlah rancangan undang-undang di Pejompongan, Jakarta Pusat akhir September lalu.

aan di Palangka Raya







RS



ICRC Catat Lebih dari 600 Tenaga

Medis COVID-19 Alami Kekerasan Saat



### ACTIVITIES/PROGRAMS TO RESOLVE PROBLEMS

- Establish informal communication forum among health care organizations
- Workshop (SOP, agreement, etc)
- Training
- Webinar
- Legal aid



# HEALTH CARE IN RANGER

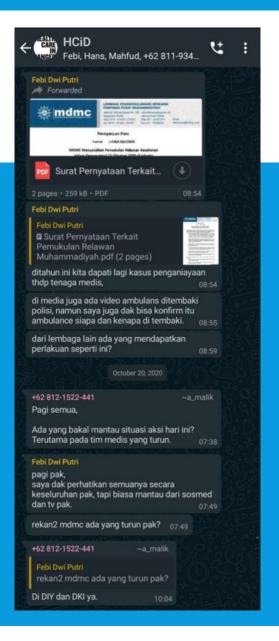
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### **EDUCATION FOR COMMUNITY**



#### **Dengan Jenazah Covid-19!**

Jenazah akibat Covid-19 yang akan dimakamkan telah ditangani khusus oleh petugas Rumah Sakit sehingga aman dar tidak menularkan virus.



KANTONG JENAZAH KEDAP ukkan ke dalam kantone nanyak dua lapi diikat rapat dan tidak tembus air. Setias kantow length telsh dibe



IN TART REALIZING AN okasi pemakaman diupayakan berlarak minimal 500 meter dari pemukiman dan 30 meter dari sumber air tanah yang digunakan untuk minum, sehingga sumber air tidak akan terkontaminas virus. Jenazah dikubur sectation minimal 1.5 meter dan permukaan kupur ditutup dengan tanah setinggi 1 meter

#tanyapn

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Hotline: 021-7992322



AVEIRAN DARI LATIN enazah tidak lebik dari 4 iam dar emakaman dapat disalsikan ole gera dimakamkan untuk met prahat dengan m

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DESINFERSI

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elinga, mulut, luka terbaka dan la lan dikafani jika seorang musli

MOBIL JENAZAH KHUSUS

Tidak perlu khawatir kita akan tertular dari Jenazah Covid-19, karena sudah ditangani dengan baik dan aman. Hormati orang yang meninggal sebagai manusia bermartabat.

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ICRC



Palano Merah Indonesia **ICRC** Pada masa Covid-19 anggota keluarga kami **meninggal** dunia di rumah, apa yang harus saya lakukan?

#### www.pustakapmi.id

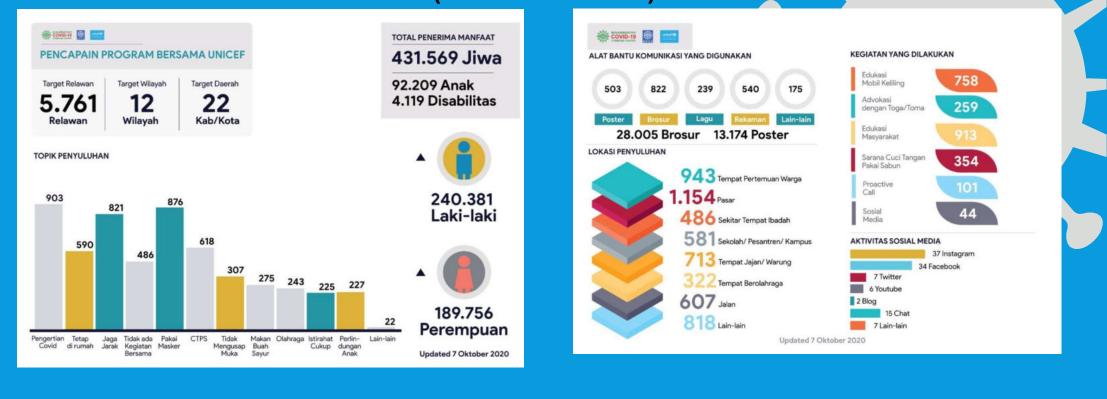
### MUHAMMADIYAH COVID19 COMMAND CENTRE ACTIVITIES:

- 1. Covid Talk on TVMU (Every Wednesday & Thursday)
- 2. Greet Muhammadiyah Volunteers through NBDB on Muhammadiyah Radio (Tuesday & Wednesday)
- 3. Press Conference MCCC PP (mccc pp policy in PB Covid update) once a month
- 4. Covid Talk On MCCC (Podcast) Doctors greet, Ustadz greets, Psychologists greet) Every Monday, Wednesday & Saturday
- 5. Production of short educational videos for Covid 19 prevention
- 6. Covid 19 Prevention Webinar
- 7. MCCC Call Center (religious, health and psychological services)





#### Promoting COVID-19 Prevention Behaviours in Red Zone Communities (Mei - Juni 2020)



Mucovid-19 CC @mucovid19 MuC

MuCovid19 covid

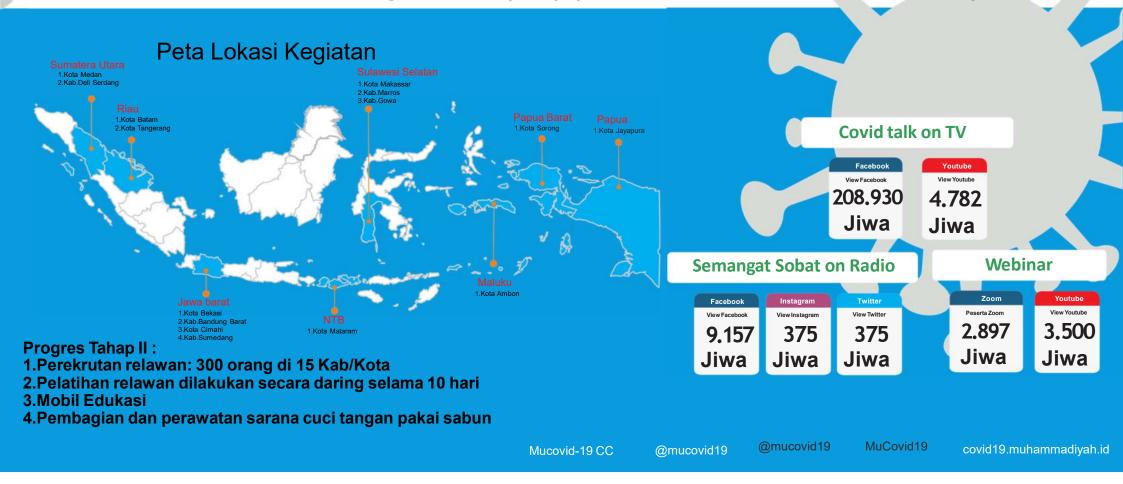
covid19.muhammadiyah.id

unicet

for every child



**Risk Communication and Community Engagement (RCCE) and Child Protection Programme (CP) (September - Desember 2020)** 



# WHAT CAUSE OF NEGATIVE STIGMA FOR DEAD BODIES OF COVID19 ?

- The family doesn't believe this pandemic
- the body is not bathed properly,
- if it is bathed, the family cannot see the process of the dead body being bathed, cleaned and wrapped
- family cannot be present at the burial site
- Family can't do "shalat jenazah"
- The community afraid to see burial officer wearing cover all uniform

### ADAPT AND MODIFY PROCEDURE

- Add procedures of bathing after dead bodies being decontaminated
- Dead bodies were wrapped 5-6 times with plastic before being wrap with white cloth and put in the coffin
- One of family are allowed to see bathing process of dead bodies with specific term: <60 y.o, no comorbid, wearing cover all, etc</li>
- family can do "shalat jenazah" with physical distancing min 2 mtr
- Family can attend the funeral process at burial site with specific term: <60 y.o, no comorbid, keep physical distances
- Graveyards officers wearing only hand gloves and surgical mask





### SAFETY AND HEALTH MONITORING

- All burial/graveyards officers were examined regularly (CBC, Chest x-ray, serology test)
- There no cases of spreading comes from dead bodies procedures so far

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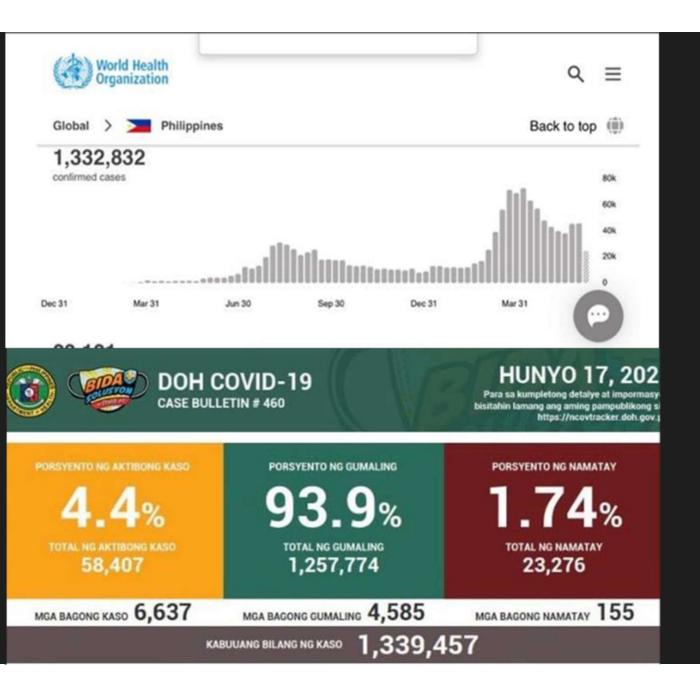
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covid19.muhammadiyah.id

## COVID-19 Response: The Support of Church to the Health-Workers Catholic Bishops' Conference of the Philippines MASSA/Caritas Philippines



- 120,000 Health Workers
  - nurses
  - doctors
  - nursing assistants
  - MedTech
  - midwives
  - others
  - 76 Fatalities



Republic of the Philippines Department of Health

> March 29, 2020 7.00 PM

We denomice the acts of physical assault, harassment and discrimination committed against our fellow health care workers.

We are receiving reports of our healthcare workers around the country being attacked physically, including being theown bleach and splashed with chlorine. Additionally, there are reports of healthcare workers being refused access to basic services such as public transport and laundry, blocked and fined at checkpoints, and evicted from their homes.

These acts cannot be tolerated. We are mobilizing our own personnel in efforts to ascertain more details and hold perpetrators of these attacks liable and reporting these incidents to the later-Agency Task Force on COVID19 for proper investigation and resolution.

We support our counterparts at the Philippine National Police (PNP). Department of Transportation (DOTr) and the Department of Interior and Local Government (DILG), as well as LOUs, whose personnel we expect and hope to be the first line of defense in protecting our healthcare workers and keeping them safe from harm and discrimination.



NE

or entry precautions to ensure infection are PUIs and PUMs are following

en their own loved ones.

DOH Condemns Attacks & Discrimination Against Healthcare Workers Due To COVID-19



"Our healthcare workers have responded to our country's need, with dedication, courage and selflessness.

MENT OF

"This is not the time for us to turn our backs on them."

-Department of Health





OLPS IS NOW A HOME TO THE FRONTLINERS ASSIGNED AT CABID-AN QUARANTINE AREA AND SORSOGON PROVINCIAL HOSPITAL



OUR LADY OF PENAFRANCIA MINOR SEMINARY

THE PART COLLARS

1 64

# Help sustain the support we are extending to our **FRONTLINERS**

DIRECT DONATION (IN KIND OR IN CASH) OUR LADY OF PENAFRANCIA SEMINARY, BIBINCAHAN, SOR. CITY

BANK ACCOUNTS ACCOUNT NAME: ROGER JOSEPH ERESTAIN ACCOUNT NUMBER: (BPI) 8909-1011124 (BDO) 0059-90284161

> FOR INQUIRIES GLOBE: 0945-2942831 | SMART: 0918-9077720 josepherestain@gmail.com





"Untie Him and Let Him Go: Healing the Broken Hearted and Binding Up Their Wounds"

(John 11:44; Psalm 147:3)

Znd Kaunting Pahinga RECOLLECTION Amidst the Pandemic

> with Cardinal Chito Tagle

Tuesday, 8 September 2020 7:00 – 9:00PM PHL Time



Dilaab

dilaabmovement/live WeAreCaritas/live



OUR LADY, HEALTH OF THE SICK, PRAY FOR US. SEÑOR SAN ROQUE, PRAY FOR US.

# THANK YOU FOR LISTENING..

