Somalia case study - Kismayo Hospital

Background



Somalia has been in turmoil for decades and as a result people carry weapons (knives and guns) for protection themselves, their families and their personal possessions . Seeing a weapon is a common occurrence everywhere in the country.

The impact of weapons in healthcare settings is well documented and causes widespread disruption to healthcare services when an incident involving a weapon occurs. They are often used to intimidate staff to ensure their friends and relatives are treated first. Patients have been killed in hospitals by rival groups and gangs and honour killings have also been documented.

The Intervention

The team began their work in 2017 by developing and implementing a pilot project at Kismayo hospital in XXX. It was realised early on that communicating a message of no weapons allowed would not be sufficient on it's own and to ensure that people using the hospital knew of the ban, it would be necessary to improve security in and out of the hospital

Figures 1 and 2 Community painting murals on the side of Kismayo hospital





Therefore, the number of entrances were cut to ensure that the hospital was easier to secure in terms of people entering and exiting the facility. It was also realised early on that in Somalia people often felt that they needed their weapons to ensure their safety on the way to the hospital. Leaving the weapon at home was often not an option. Therefore, it was decided that a secure box would be placed at the entrance to the hospital so that people could leave their weapons securely and safely. People were given tokens so that they could retrieve the correct weapon on leaving the hospital.



Figure 3 Secure box to leave weapons at the entrance of Kismayo Hospital

The project also engaged the local community to paint large murals on the perimeter of the hospital following discussions on the messages. Somalia has an oral/pictorial rather than written culture and these bright and informative signs displaying the no guns signs became a talking point in the local community.

The Impact of the intervention

By increasing security and effective screening as well as the murals there was a significant decrease in the number of civilians entering the hospital. Many civilians now surrender their weapon without being asked. This has had a positive effect on patient care with less incidents and close downs as well as reducing intimidation of healthcare staff.

Unfortunately, this has not worked as well with the army, armed groups and VIP's. The security forces fear insurgents will target them if they know they have no weapons and VIP's feel they need security wherever they go. In addition, security guards doesn't have the confidence to ask them to surrender their weapon. The team have on-going discussions with these groups about leaving, hiding or locking the weapons.

Recommendations/Learning points

- It is important that showing posters and murals with "No Weapon" signs are not sufficient on their own and it is imperative that security and screening takes place to remind and enforce the ban.
- It is critical that you involve the local community in the development of the programme and they are fully involved in producing messages that engage and resonate with local audiences.

- One critical insight was learnt by talking to the community and that was that people
 needed somewhere to store the weapons outside the hospital. By providing a strong
 box it made the decision by the weapon bearer to surrender the weapon easier.
- It is important to understand that an intervention that works for one group (local civilians) does not necessarily work with other weapon bearers such as the police and VIP's. It is therefore important to work with all weapon bearer groups to make sure that all groups are covered by any intervention. the intervention.



Video on Facebook by BBC Transcription below:

<u>Cisbitaalka Kismaanyo waxa lagu kordhiyay sawiro farshaxan ah oo tilmaamaya qaybaha caafimaadka kala duwan iyo amaanka</u>

muuqaalkan waxa diyaarisay hay'adda ICRC. (Kismayo Hospital has been added with artistic paintings portraying various health and safety issues. The video was compiled by the ICRC.)

(Mohamed dolma Abdi) - Before, it was difficult since people came to the hospital with weapons and sometimes it lead to contention and fights. But now the situation is better, the police give out their weapons at the gate. It gets difficult sometimes when we have large groups of police, but regardless we have a box where we store the weapons. They prefer leaving the weapons with someone they trust, sometimes even their neighbor.

(Hussein Sheikh Kassim) - The health care and Health Care in Danger (HCID) messages painted on the perimeter of the hospital wall will educate the public. Years before, anyone and everyone used to enter the hospital with their weapons, sleep in the hospital with their weapons and they used to be surprised if told not to do so. After a lot of education and creating awareness, 80% out of 100% people leave their weapons at the gate.

(Salman Osman Shariff) - The art comes from the mind, heart and hands. People will appreciate the artwork afterwards. At on the onset of the artwork, we planned our programme on how to go about the project. After the first and second day, people who were referred to the hospital especially mothers when they saw the message on breastfeeding – they were happy. Every Illustration we painted was conveying a specific message. The messages inform of pictures will stick in the mind of mothers as compared to awareness which is done sometimes. People were inquisitive on artwork, and suggested it would be more impactful if the same could have been done around the whole town.

(Abdiweli Farah Abdulle) - Creating awareness with visuals or pictures is something Kismayo town has been missing. Somalis see and hear, seeing artwork or drawings is a way of awareness.

(Mohamed Mohamed Igal) - It makes it easy for the public to see the messages on the wall rather than waiting for the same to be broadcasted on the radios and TV. I would also recommend to do the same to be replicated on social amenities like football and basketball grounds. This is where people visit a lot be it mothers, fathers and children.